



Dear Valued Customer,

Discontinuation of Allianz Global Health Policy with Effect from 15th October 2026

We wish to inform you that the Allianz Global Health Policy will be discontinued with effect from 15th October 2026, following approval granted by the Insurance Regulatory Commission of Sri Lanka (IRC SL) on 5th March 2026. Please be informed that your existing coverage will remain in force until the expiry of your current policy period.

We understand the importance of certainty when it comes to healthcare protection and remain committed to supporting our customers throughout this transition. Allianz will continue to provide timely communication and guidance at every stage of the process.

Under arrangements established with Softlogic Life PLC, Allianz Global Health policyholders may be eligible to obtain a Global Health policy from the provider, with conditional medical history disregarded, subject to applicable terms and conditions of the provider.

For further clarification regarding the Global Health policy offered by Softlogic Life PLC, you may contact Shaniya Rameez on 076 809 4919.

Customers who still wish to explore an Allianz international medical insurance solution may contact us directly on 0114 227 171 (Malinda), and we will connect them with a registered insurance broker that offers Allianz Care International Health Insurance. Under this option, any policy issued will be subject to the applicable underwriting terms and conditions, eligibility criteria, and policy requirements. Please note that Allianz Care International Health Insurance is not underwritten by Allianz Insurance Lanka Ltd.

We encourage you to review the available options including any others at your discretion, and select the solution best aligned with your personal healthcare and coverage requirements.

Should you require any assistance during this transition, you may contact Malinda Pushpakumara on 0114 227 171 during office hours from 8:30 a.m. to 5:00 p.m., Monday to Friday. Alternatively, you may reach us by email at info@allianz.lk.

We take this opportunity to sincerely thank you for the trust and confidence you have placed in Allianz during the tenure of your Global Health coverage. It has been our privilege to serve you, and we remain committed to supporting your insurance needs through our other product offerings.

Yours sincerely,

Allianz Insurance Lanka Ltd.

*Allianz Insurance Lanka Limited is licensed by the Insurance Regulatory Commission of Sri Lanka (IRC SL).

Allianz Insurance Lanka Limited - Head Office

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